

**ORDINARY MEETING OF GREATER HUME SHIRE COUNCIL  
TO BE HELD AT THE COMMUNITY MEETING ROOM, LIBRARY COMPLEX, LIBRARY COURT, HOLBROOK  
ON WEDNESDAY, 17 FEBRUARY 2016**

LOCAL GOVERNMENT REFORM - NEXT STEPS [CONT'D]

Council's Improvement Action Plan is detailed in Table 2.

**Table 2**

<b>Item No</b>	<b>Comment</b>	<b>Progress Update</b>
1. Develop a Communications Plan to ensure contemporary and effective community engagement techniques are utilised	A priority initiative for the 2015/2016 Financial Year and then reviewed annually	Anticipated to commence first half of 2016/2017 Financial Year
2. Revalue infrastructure, including useful lives etc. in accordance with OLG guidelines and industry best practice	Annually in accordance with the OLG Guidelines	Rolling program in place
3. Undertaken condition assessments of asset classes simultaneously with revaluation schedule	Annually in accordance with the OLG Guidelines	Rolling program in place
4. Review and refine relevant Asset Management Plans	Review relevant Asset Management Plans annually	Rolling program in place
5. Continue to use debt (when appropriate) as a funding source to reduce infrastructure backlog and undertake asset replacement and upgrade	Optimal debt levels reviewed on an annual basis and where possible new loans drawn down to leverage funding from external sources where possible	Considered annually as part of budget development
6. Source grant funding to assist in reducing backlog and/or upgrading infrastructure and facilities valued by the community	Applications submitted when opportunities arise <b><i>regardless of impact on 'own source revenue' ratio</i></b>	Project priority list to be developed last quarter of 2015/2016 Financial Year to support funding applications to relevant programs.
7. Progressively implement the Special Rating Variation over three years	Commencing in the 2015/2016 financial year	Commenced and ongoing for 2016/2017 & 2017/2018 Financial Years

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**Table 2 Cont.**

<b>Item No</b>	<b>Comment</b>	<b>Progress</b>
8. Undertake a planned program of organisation wide service and efficiency reviews	At least two functional areas reviewed annually commencing 2015/2016. Target is to generate savings of \$100,000 per annum, cumulative commencing in 2015/2016	Program adopted by Council and planned Service Reviews have commenced
9. Undertake Customer Satisfaction surveys bi-annually	Next survey planned for 2015/2016 then bi-annually	Contractor appointed and 2015/2016 Community Satisfaction Survey to be undertaken in May 2015
10. Undertake a wide ranging review of Council's Community Strategic Plan following the 2016 local government elections	Planning to commence in 2015/2016 and be finalised following the September 2016 local government elections	Review of Economic Development and Social Plan commenced which will inform the development of Council's Community Strategic Plan
11. Progressively implement recommendations from the Hydrosience Strategic Water Solutions Report – Fit for the Future Assessment of Water and Sewerage – May 2015	Key priority in 2015/2016 is to seek a solution to the high cost of water from AlburyCity through the negotiation of a more reasonable per kl price, or investigate supply of water from Riverina Water County Council or through establishment of additional bores or a combination of all options	Recommendations being progressively implemented
12. Develop and implement strategies to increase the availability of residential and industrial land on to the market throughout the Shire	Strategy developed in the 2015/2016 Financial Year and implemented as funds and/or partnership opportunities arise	Planning has commenced to divest of partial land holding at Jindera which will provide financial capacity to undertake targeted residential development